



Cochlear Implant Consumer Group - Waikato

February 2016

Greetings to Members of the Waikato Cochlear Implant Consumer Group

I hope you have been enjoying the lovely weather we have been having the last few weeks.

Our first get together of the year will be on Sunday 6th March at 11am at our home at 7b Dalbeth Place. We will have our meeting first, followed by a BBQ lunch.

We will discuss the issues I raised in the last newsletter and any other items any of you would like to raise. It is good to share with each other not only difficulties we may be having but also good news stories and ways we have found improve our overall hearing experience. This helps each other to achieve our full potential from our CIs.

I will send out a reminder before that date with details of how to get to our home and what to bring.

George and I attended a workshop in Auckland dealing with strategy for gaining more funding for CIs and will be continuing involvement with that.

We also had a meeting with Simon Wilson at Cochlea NZ office in Auckland. Simon has kindly lent George a wireless Tv Streamer. It is a wireless accessory that works with Nucleus 6 processors. It is particularly useful for those who have difficulty hearing Tv dialogue clearly and still need to rely on subtitles.

If you have a Nucleus 6, and would like to trial the Tv Streamer to see if it is of benefit to you, talk to George at the BBQ or contact him any time.

Please keep this date free and I will get back to you again before then.

I have recently received from the Auckland Cochlear Implant Consumers Group information and trouble shooting guides that could be useful to Freedom, Nucleus 5 and 6 users.

Approximate time frame for replacement:-

Rechargeable battery (dependent on usage): 2-3 years. Remember to check charging positions. One recharging area may not work – flashes on and off continuously.

Coil cable and/or coil: 3 years +. These items will show on your remote as to where the problem may be. Contact your provider. An extra coil cable is in your black bag

Microphone filters: Every 3 months. However dependent on dusty environments, etc. Some members have only replaced every year.

Guarantee. 1 year on gadgets. 5 years on the processor.

N5 and Freedom Trouble shooting guide.

<http://www.cochlear.com/wps/wcm/connect/au/home/support/cochlear-implant-systems/nucleus-5-system/troubleshooting-nucleus-system>

N6 Trouble shooting guide.

<http://www.cochlear.com/wps/wcm/connect/au/home/support/cochlear-implant-systems/nucleus-6-system/troubleshooting>

Regards

A handwritten signature in blue ink that reads 'Ngaire Mathew'.

Ngaire Mathew

17 February 2016